March 23, 2020

Dear Valued Customer,

Manufacturing businesses, including SPEX SamplePrep, have been deemed an "essential" business in New Jersey by Governor Phil Murphy. "Essential" businesses and infrastructure can and must continue to operate. These companies are critical in maintaining the infrastructure and delivering on progress against the pandemic. To this end, SPEX SamplePrep is still open for business and continues to manufacture and ship our quality products for our customers.

Our most important goal remains the same: the health and safety of our employees and their families. We have enacted many policies/practices at SPEX SamplePrep to help keep our workers safe including: social distancing, staggered shifts, emphasizing hand hygiene, prohibition of any outside contractors at our site and remote-working when applicable.

Our company serves critical sectors including life sciences, agriculture, food safety and pharmaceutical applications. The need for these industries to continue to operate is particularly important during this time of uncertainty and they rely on SPEX SamplePrep products.

Commercial, Applications and Technical Sales staff will work remotely and are still available to answer any inquiries. Our 1-855-GET-SPEX and 732-623-0465 phone lines and our general inbox: sampleprep@spex.com will be monitored as normal. Additionally, our sales team can be reached by email or cell phone.

Thank you for your business and continued support!

Steve Slutter
President
SPEX SamplePrep